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Refunds are accepted only if the products you wish to return are in the same condition in which you received them, i.e. their packaging has not been unsealed or tampered with, together with the retail receipt or invoice. In case you want to return the products you purchased to us, please contact us first by e-mail at www.bettayourskin@gmail.com

In case of return of the products and depending on the way you chose to pay for your order and the way in which they will be returned, the refund of your money will be completed within 5 working days from the date we receive the products.

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10. Personal Data & Security

In order to make transactions through the e-shop the user will be asked to fill in his personal information (name, home address, e-mail address, telephone number, etc.), which will be recorded in a file kept and processed by the Company, in order to execute orders and transactions carried out through the e-shop.

The codes used to identify you are two: the Entry Code (email or username) and the Personal Secret Security Code (password), which each time you enter them provide you with access to your personal information with complete security.

The e-shop uses the SSL protocol for secure online trading. This encrypts all your personal information, such as your credit card number, name, and address, so that it cannot be read or changed when it is transferred over the Internet.

Recipients of data in the file for the promotion, support and service of the trading relationship, may be the commercial partners of the Company who mediate the delivery of the products (e.g. courier company) and any Financial Institutions through which your transactions will be paid according to your express statement.

The Company does not disclose or publish the personal data of Users other than the above recipients, who cooperate with the Company for the purpose of promoting, supporting and executing the business relationship between the Company and the User, as mentioned above unless the procedure laid down by the law on the waiver of confidentiality (Law 2225/1994) or any obligations arising from the national application of Directive 24/2006 is initiated.

The user reserves the rights of Articles 11 (right of information), 12 (right of access) and 13 (right of objection) of Law 2472/1997, which he may exercise by sending a request to the Company by email to bettayourskin@gmail.com or by written letter to the Company.

The e-mail contact details, which the user will declare, in the context of his transaction with the e-shop for ordering or purchasing products, may be used to directly promote similar products or services or to inform the user about new products and services, based on the provisions of Law 3471/2006.

In any case, the user may at any time object to the use of his e-mail details to promote new products and/or services.

Contacting BETTA

If you have questions or concerns regarding this Privacy Policy, please contact us using the information provided below.

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